SLEEKFENCE™

ENHANCE YOUR SPACE WITH PERMANENT BEAUTY

LIMITED LIFETIME ALUMINUM FENCE WARRANTY

WHO IS COVERED AND FOR HOW LONG:

- Single-family residential properties owned by individuals, transferrable once by original purchaser homeowner to the next homeowner provided that notice in writing of such transfer is given to SLEEKFENCE within 60 days of transfer of ownership of the property.

The warranty period is as follows:

Aluminum materials	20 years
Powder coating on aluminum components (solid colors and woodgrain)	10 years
Powder coated steel components	2 years

- HOA and Strata properties, corporately owned, or commercial properties – Ten year warranty on aluminum materials and powder coating on aluminum components. Two year warranty on powder coated steel components.

WHAT OUR WARRANTY COVERS:

SLEEKFENCE warrants that all aluminum fencing materials, powder coated finishes and powder coated steel components will be free from manufacturing defects for the entire duration of the warranty period which commences on the date of purchase of the product.

- **Aluminum material:** SLEEKFENCE warrants the aluminum materials against cracking, rotting, warping, separating, splintering, corrosion, or rusting.
- **Solid color powder coated finishes:** The SLEEKFENCE powder coating with solid color (Jotun Facade line) is engineered to resist harsh weather conditions, from wide temperature fluctuations and high humidity to rough sand abrasion, acidic rain and more. It is certified according to Qualicoat Class 1 and GSB Standard requirements, and has weathering performance in line with AAMA 2603. Designed to last, the powder coating on our products is backed by the outstanding technical support Jotun is known for, as well as our 10-year Warranty.

DESCRIPTION	NORM	JOTUN FACADE
Impact resistance	EN ISO 6272 / ASTM D2794	Passes 23 inch-pounds or 2.5 Nm without film cracking.
Cupping test	EN ISO 1520	Passes 5 mm indentation without cracking.
Flexibility	EN ISO 1519	Passes 5 mm cylindrical mandrel bend test without cracking.
Acetic acid salt spray resistance	ISO 9227	Maximum 16 mm^2 infiltration over a scratch length of 10 cm after 1,000 hours.
Humidity resistance	EN ISO 6270-2	No infiltration exceeding 1 mm on both sides of the scratch after 1,000 hours.
Accelerated weathering	ISO 16474-3	Cycle: 4 hours at 50°C UV and 4 hours at 40°C condensation. No chalking, excellent gloss retention and colour stability after 300 hours testing.
Natural weather testing	ISO 2810 (South Florida, 27° N)	No chalking, excellent gloss retention and colour stability after 12 months exposure (angle of 5° to South).
Flame spread index	ASTM E84	Class 1 or A
Smoke development index	ASTM E84	Class 1 or A

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SLEEKFENCE warrants the solid color powder coated finishes against peeling, cracking, separating, or any abnormal discoloration/fading under normal seasonal weather conditions within the following parameters, criteria and conditions:

PARAMETERS	STANDARD	ACCEPTANCE CRITERIA
Chalking resistance	ISO 4628-7	No chalking on powder coated aluminium profiles in excess of Rating No. 8 based on ASTM D4214 (latest version) for the duration of the warranty *
Colour retention	ISO 7724-3	No colour change on powder coated aluminium profiles will be greater than as per what is indicated in Qualicoat (at any time in force) Standard (colour tolerances after weathering test) and/or GSB (at any time in force) AL 631 Standard (colour differences after weathering), for the duration of the warranty *
Cracking	ISO 4628-4	No visible cracking on powder coated aluminium profiles when viewed at 5 meters/16 feet.

**Where the coating is exposed to long term pollution, industrial or coastal conditions the long-term chalking resistance and colour retention may be affected. See Maintenance Requirements.*

- **Woodgrain Powder Coated Finishes:** The SLEEKFENCE powder coating with woodgrain finish complied with accelerated weathering test according to ISO 16474-2 Method A (daylight filters) under 2000 hours with following test results:

Gloss Retention	ISO 2813 - @ 60°	50% residual gloss for category 1 (Matt)
Color Change	ISO 11664-4 ΔE CIELAB	Minimum 4 on the Grey scale*
Powder coated steel components	2 years	

**Based on the environment conditions and application, visual assessment may increase gradually greater than 4 on the Grey scale after five years. Where the coating is exposed to long term pollution, industrial or coastal conditions, performance will be affected. See Maintenance Requirements.*

SLEEKFENCE warrants the woodgrain powder coated finishes against peeling, cracking, separating, or any abnormal discoloration/fading under normal seasonal weather conditions.

- **Powder coated steel components:** SLEEKFENCE warrants these components against cracking, chipping, flaking, peeling, or splitting, as well as manufacturing defects which cause perforation or deterioration of the steel substrate due to rust.

WHAT OUR WARRANTY DOES NOT COVER:

- Products which have been painted, varnished or coated over our original finish.
- Damages caused by abnormal or improper use, improper product application, accident, alteration, welding, neglect, abuse, vandalism, lawn care equipment damage, abrasion, harsh chemicals, pool chemicals or chemicals for ice removal, and air pollutants. Corrosion from scratches, nicks, and dents are not covered.
- Damage caused by contact with or exposure to saltwater are excluded from this warranty.
- Damage caused power wash, or by hard water or chemicals in sprinkler systems when sprinklers are not directed away from our fence, or resulting from exposures to chemicals, atmosphere and elements beyond normal weathering including use of chemical to clean, or any other improper cleaning method employed.
- Damage resulting from impact of any physical object whatsoever or soil, green waste or any other debris, waste or other material piled up, built up, leaning or stacked against the fencing.

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- Damage resulting from fencing being used as a retaining wall, water diverter or water management or any other improper purpose.
- Improper storage or handling, incorrect installation, use or attachment of other aluminum products and/or accessories that are not manufactured, supplied, authorized or recommended by SLEEKFENCE.
- Damage caused by events including but not limited to impact of foreign objects, animals, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the fence is installed.
- Costs associated with removal/disposal of faulty product, or reinstallation of replacement product. Please see your installation company's warranty, if applicable.

MAINTENANCE REQUIREMENTS OF WARRANTY:

Cleaning removes dirt and stains to maintain the aesthetic appearance of the coating. Documented cleaning is required at 6-months intervals. The frequency of cleaning must be increased in more aggressive environments and climate conditions. Remove ordinary dirt and stains using a mild and non-abrasive household neutral detergent (pH 5 to 8) diluted with water. Do not use dish soap. In addition, the cleaning agent should not contain abrasive materials or solvents as these might have an adverse effect on the coating. Cleaning of the powder coated finish shall be conducted out of direct sunlight and the surface temperature of substrates shall not exceed 86°F/30°C. The purchaser must perform and document regular cleaning maintenance in accordance with our **Cleaning Instructions** for this warranty to apply.

HOW YOU SUBMIT A WARRANTY CLAIM:

Contact SLEEKFENCE by filling out our **Warranty Claim Webform**. You will be required to enter your original order number, upload photos of the defective product along with providing a clear written description of the concerns or defects. If you do not have the ability to fill out our webform, please call our support team at (855) 875-0855 and we will gladly discuss options.

HOW WE RESOLVE A WARRANTY CLAIM:

If it is determined by SLEEKFENCE, in its sole discretion, the product has a defect that is covered by this warranty,

SLEEKFENCE will replace with new or equivalent products or refund the amount paid by the original purchaser. SLEEKFENCE reserves the right to modify or discontinue any product without notice. If the defective product is discontinued or its otherwise no longer available, SLEEKFENCE will replace the product with a product of comparable current market quality and price range.

In the event of a replacement under the terms of this warranty, the original warranty shall apply to the replacement product and will cover the balance of the warranty period in effect at the time the product is proven to be defective.

SLEEKFENCE DOES NOT MAKE ANY WARRANTY OTHER THAN THAT STATED ON THE FACE HEREOF. IN NO EVENT WILL SLEEKFENCE NOR ANY OFFICER, DIRECTOR, EMPLOYEE, AGENT, LICENSOR, CONSULTANT, SUPPLIER AND REPRESENTATIVE OF SLEEKFENCE BE LIABLE FOR ANY INJURY, LOSS, CLAIM, DAMAGE, OR ANY SPECIAL, EXEMPLARY, PUNITIVE, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO LOST PROFITS OR REVENUE OR FAILURE TO REALIZE EXPECTED SAVINGS) WHATSOEVER, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, WHICH ARISES OUT OF OR IS IN ANY WAY CONNECTED WITH ANY USE OF SLEEKFENCE'S PRODUCTS OR OTHERWISE ARISING IN CONNECTION WITH SLEEKFENCE'S PRODUCTS EVEN IF ADVISED OF THE POSSIBILITY OF INJURY, LOSS, CLAIM OR DAMAGE.